



AccessParks

TEMECULA/VAIL LAKE KOA USES ACCESSPARKS TO DELIVER HIGH-SPEED BROADBAND WIFI ACROSS ENTIRE PARK

ABOUT TEMECULA/VAIL LAKE KOA

Temecula/Vail Lake KOA is conveniently situated in wine country and close to Vail Lake. The 365-acre recreation space offers an RV resort, glamping sites and deluxe cabins to take in the scenic desert views. This campground also offers 10 miles of horse-only trails and is home to the Vailocity Bike Park—25 miles of remarkable trails and obstacles, a flow track and even opportunities for racing.

KOA SOLUTION OVERVIEW

Temecula/Vail Lake KOA team required a partner that understands their park's unique needs to provide uninterrupted Broadband WiFi service to their customers. We were able to deliver on a turnkey operation that had their guests up and running with high-speed Broadband internet in a matter of weeks. This team required a solution that was ready to go with little to no involvement from their team to set up. Today they can provide each guest with guaranteed speeds of 25+ Mbps on each guest device.

ACCESSPARKS APPROACH

- We have a turnkey operating style, starting with an extensive site audit to assess the needs and challenges of each unique space.
- Using advanced technologies like LiDAR survey and artificial intelligence simulations, we look at dozens of architecture options, selecting the best Broadband solution for that customer.
- The service is quickly installed and established after extensive testing and customer acceptance.
- We don't stop at installation. Our customers receive ongoing, high-quality, 24/7 maintenance and service and constant analytics and reporting.

CLINT BELL, OWNER AND OPERATOR OF TEMECULA/VAIL LAKE KOA

AccessParks came into consideration during a discussion to improve our WiFi and to leverage a service that had Broadband experience for large geographic spaces. Knowing their team provides Wi-Fi for the biggest national parks, we knew that they could handle a park like ours. We had built and deployed our own system at one point, but over the last few years, we wanted to get a reliable signal around the entire area. So we decided to reach out to their team as they had the ability to provide high-fidelity bandwidth to all of our guests across the entire geographic area.

It is the best Wi-Fi system we've put into place. Working with AccessParks has been the easiest, smoothest, and hassle-free experience from the beginning. I would advise any other park that WiFi is a utility, much like water, cable, and power. You have to be willing to pay the cost and find the right provider who can deliver reliable service for your guests. This utility is a must-have to offer to your guests. AccessParks is designed with this guest experience in mind.



25+ MBPS GUARANTEED SPEEDS ON EVERY GUEST DEVICE, ESPECIALLY DURING PEAK EVENING HOURS

SEAMLESS, TURNKEY OPERATION TO PROVIDE GUESTS RELIABLE BROADBAND SERVICE

\$0 UP-FRONT COST
HASSLE-FREE INSTALLATION